

SANITATION DEPARTMENT

Located in: City Hall
501 Park Road
Pleasant Grove, AL 35127
Telephone: (205) 744-1728
Office Hours: 7:00a.m. – 4:30p.m. Monday thru Thursday
7:00a.m. – 11:00a.m. Friday
Waste Management: (205) 841-2740

Sanitation service is provided to the residents of Pleasant Grove by Waste Management. The sanitation service is mandatory for all residents as stated in Ordinance No. 390. The fee for this service is \$23.00 monthly and is billed quarterly in the amount of \$69.00. The sanitation service includes weekly curbside pickup of one 95 gallon cart that is provided by Waste Management for household trash. All household trash must be in the WM cart for pick up. Do not place items around your cart for pick-up. You may call and request an additional cart for \$10.35 per month. All carts should be placed curbside the night before or by 6:00 a.m. on your day of pick up. Please remove your cart promptly from curbside after being emptied.

NEW SERVICE

You will need to come to City Hall to set up an account for your sanitation service. If you are renting we will need a copy of your lease to start service.

BILLING

The quarterly fee for sanitation service is \$69.00 for one cart and if you choose to have two carts it will be an additional \$31.05 added to your quarterly bill. Your sanitation bill can be paid at city hall, mailed to the above address, placed in the night drop box at the side entrance of city hall or you can pay online at cityofpg.com under pay your trash bill.

CARTS

If you have a cart with broken wheels or a cart that is damaged please call (205) 744-1728 so that we can have the cart repaired or replaced.

BULK PICKUP

Waste Management is now picking up yard debris the last week of each month. **You will need to call Waste Management at 205 841-2740 to be placed on a list for pick-up.** Grass bags will now be picked up the last week of the month also. Limbs that are cut by the homeowner should be cut no longer than 4 feet in length and no larger than 4 inches in diameter for pick up. Waste Management will not pick up any trees. Please place the debris at the edge of your yard and not in the street or gutters where drainage is obstructed. Also, please do not place yard debris under low hanging utility lines, near mailboxes or near fire hydrants. **ALL CONTRACTORS** are responsible for the removal of all yard debris or any other type of work that they generate. Example: limb cutting, landscaping of any kind, grass cutting bags or any type of home improvement.

HOLIDAY SCHEDULE

Waste Management observes the following holidays: New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. If your trash service falls on one of these holidays or your trash day is after the holiday during this week then your service will be delayed by one day. Example: If your normal garbage pickup day is Monday and it is a WM holiday on Monday, then your garbage will be picked up on Tuesday and each day after the holiday will be picked up a day late.

SPRING CLEAN UP WEEK

We have an annual spring clean up week each year for residents of Pleasant Grove. Dumpsters are placed at the lower end of our city park across from city hall. This is a great time for homeowners to clean up their properties and get rid of most unwanted junk. Hazardous items will not be accepted which include items like paint, gas cans, propane tanks, tires, or medical waste. Please watch for information regarding dates of spring clean up each year on our city website.